

The Information Technology

SERVICES DIVISION AND REGIONAL ITSD (KZN)

It is the year 2005, where technology is rapidly changing, and terms like Bluetooth, wireless, and hand-held devices have become such a huge part of our everyday lives. With these kind of changes it is important for us at the Information and Technology Services Division to keep up with trends, so that we become aware of how these can improve our service to customers.

The mission of the Information Technology Services Division is to provide and maintain a relevant corporate IT infrastructure for the MRC in the most efficient and cost-effective way possible. The Division strives for excellence in the quality of its support, as well as in the design and implementation of Information Technology solutions.

What we do

The Division is responsible for various services. These include E-mail and Internet access, file and print services, data security, local area networks, wide area networks, training courses, and user support. We are also responsible for the purchasing of all new computer equipment.

Most of the services mentioned above run off servers and the Division is responsible for maintaining these. It is vital that the servers are online on an ongoing basis, so that our customers can perform their daily tasks.

ITSD is currently busy with various IT projects, which will be announced in future editions.

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